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MESSAGE FROM THE DEPUTY GENERAL SECRETARY

Dear Friends:

The Apostle Paul's letter to Philemon sums up beautifully my reaction to the extravagant generosity UMCOR supporters brought to our work in 2011, a very eventful year: "Your love has given me great joy and encouragement, because you...have refreshed the hearts of the Lord's people" (Philemon 1:7, NIV).

In so many ways, UMCOR contributors, through their prayers, time, and talent, and not least through their financial contributions, which totaled more than US \$36 million last year, "refreshed the hearts of the Lord's people" who were cast down by events beyond their control and their ability to respond.

It seemed that our world experienced nearly the full spectrum of traumatic events last year. UMCOR responded to historic tornadoes and wildfires in the US South; drought and political violence in the Horn of Africa; civil strife in Côte d'Ivoire; floods caused by multiple typhoons in the Philippines; hurricanes in the US Northeast; two earthquakes in Turkey and another in India. We also celebrated the birth of a new nation, South Sudan.

On March 11, many of us watched in horror as one disaster after another rocked Japan. The chain of events began with a powerful, 9.0-magnitude earthquake, followed by towering tsunamis and meltdowns in nuclear reactors. More than 19,000 people died or were left unaccounted for; it may be years before we fully comprehend the extent of the damage and loss.

Thanks to the generosity of our supporters, UMCOR was there to help—not only in Japan and in response to other disasters but, also, to work with communities to build up local health and development initiatives. We trained health boards, distributed thousands of insecticide-treated bed nets to combat malaria, and educated small-scale farmers in the use of sustainable agriculture techniques, to mention just a few of the efforts you will read about in the pages of this annual report.

Our supporters accompanied us through years of recovery work in Louisiana and Mississippi in the wake of hurricanes Katrina and Rita in 2005, and in Indonesia after the 2004 tsunamis. Both of those major efforts came to a close in 2011. In Haiti, our work following the devastating 2010 earthquake there continued to bear fruit last year.

In house, UMCOR's staff and board of directors re-articulated UMCOR's vision and mission, reviewed and strengthened our values, and defined key performance areas as part of a new strategic plan.

In the years to come, UMCOR will remain engaged with many of the communities impacted by 2011 disasters and development needs, and we will count on our supporters to walk with them and with us to "refresh the hearts of the Lord's people."

Blessings,

Rev. Cynthia Fierro Harvey Deputy General Secretary

US DISASTER RESPONSE

In partnership with United Methodist annual conferences,

UMCOR provides assistance and support to help conferences

prepare for and respond to catastrophic events in the United States.

UMCOR offers a roster of disaster-preparedness trainings

for jurisdictions and conferences, and also helps them

provide effective case management and long-term recovery

to disaster survivors.

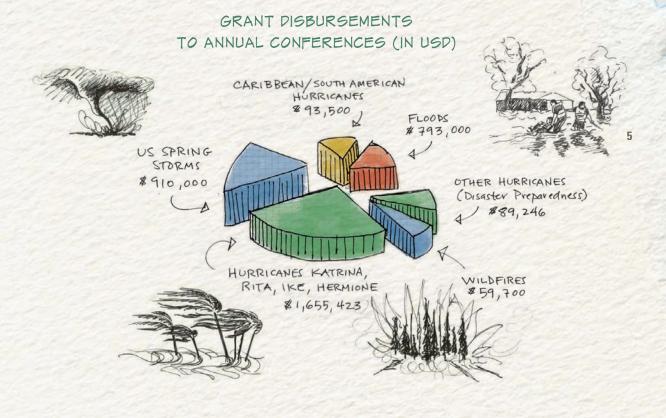
US DISASTER RESPONSE Advance #901670

Total Donations (USD): \$1,858,277.03

Total Disbursements (USD): 824,445.77



In 2011, **49** UMCOR grants totaling **US \$3,600,869** strengthened the capacity of United Methodist Church annual conferences to leverage additional resources in the recovery of over **18,000** families. The value of services provided via case management was **US \$4,087,175**. The value of volunteer labor was well over **US \$10,000,000**.



GRANT DISBURSEMENTS TO ANNUAL CONFERENCES (IN USD)

US Spring Storms	\$910,000
Wildfires	59,700
Floods	793,000
Hurricanes	
Katrina/Rita, Ike, Hermione*	1,655,423
Caribbean/South America	93,500
Other (disaster preparedness)	89,246
Total:	\$3,600,869

^{*} Disbursements in 2011 include monies from previous grants for ongoing recovery for Hurricanes Katrina/Rita, Ike, and Hermione.



"It's important that people know that as we fund these grants, it's the people of The United Methodist Church who have given of their resources to help their sisters and brothers who are hurting to recover from these disasters. I've been really pleased to see the ways our church reaches out both financially and by people giving of themselves as volunteers in these communities."

—Rev. Tom Hazelwood, US Disaster Response, UMCOR

Success Story SPRING STORMS 2011

Last spring, a record 62 tornadoes, three of them EF-5s—the most intense—roared through Alabama in a single day. They stretched 20,000 square miles of damage in the state.

More than 70 UMCOR-trained early response teams poured into the conference in the days immediately following the disaster to begin the Herculean job of cleanup. UMCOR provided the North Alabama Annual Conference with a grant of US \$1 million, which, homes and also support conference staff during recovery.



INTERNATIONAL DISASTER RESPONSE

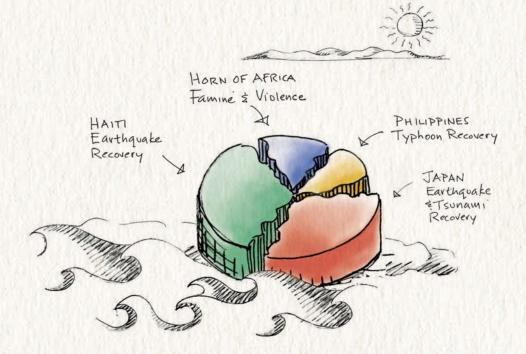
UMCOR serves as the primary channel for United Methodist assistance when a natural or human-caused disaster strikes outside the United States.

UMCOR works in partnership with the central conferences of The United Methodist Church and other Methodist bodies, as well as with local aid organizations



In 2011, UMCOR responded to 19 international disasters, including major emergencies caused by the earthquake and tsunami in Japan; hunger and violence in the Horn of Africa; recovery from a series of typhoons in the Philippines; and ongoing recovery work following the 2010 earthquake in Haiti. UMCOR provided 128 grants totaling US \$8,868,261 to Methodist churches and partner organizations in 33 countries.

THE CHART BELOW INDICATES 2011 DONATIONS AND DISBURSEMENTS MADE IN RESPONSE TO THE ABOVE FOUR EMERGENCIES ONLY.



HORN OF AFRICA FAMINE AND VIOLENCE

Total Donations: US \$1,117,075.05

Total Disbursements: US \$430,929.00

JAPAN EARTHQUAKE AND TSUNAMI RECOVERY

Total Donations: US \$12,120,258.44

Total Disbursements: US \$1,470,893.82

HAITI EARTHQUAKE RECOVERY

Total Donations: US \$1,363,893.08

Total Disbursements: US \$13,274,131.26 (from 2010 balance of US \$40,535,111.19)

PHILIPPINES TYPHOON RECOVERY

Total Donations: US \$20,744.78

Total Disbursements: US \$200,957.36 (from 2010 balance of US \$356,246.79)

HIGHLIGHTS

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Japan Earthquake, Tsunami, and Nuclear Threat

On March 11, a 9.0-magnitude earthquake occurred in northern Japan, triggering a massive tsunami and a nuclear threat that is ongoing. UMCOR responded to the triple disaster with grants to support emergency relief efforts by partners:

- **Asian Rural Institute**, through the Wesley Foundation, to support immediate repairs and rebuilding of the ARI campus.
- The **Emmaus Center, United Church of Christ in Japan**, to support the volunteer efforts of the Tohoku Disaster Relief Center to assist in the cleanup of the Schichigo area of Sendai City, Miyagi Prefecture.
- International Blue Crescent and Helping Hands for Japan, to cover the emergency needs of families moved to temporary shelters in the affected towns of Rikuzentakata and Ofunato in Iwate.

 Church World Service, to provide a range of emergency relief services to affected communities.

The Korean Christian Church in Japan,
 National Council of Churches in Japan,
 United Church of Christ in Japan, and
 GlobalMedic, to meet urgent relief
 needs in the days immediately following the earthquake.

Tohoku Disaster Relief Center,
 Ishinomaki (Kyodan/United Christian
 Council of Japan), to expand the center's
 work; UMCOR provided equipment, furniture,
 and staff-salary support to coordinate and manage
 volunteer-driven relief and recovery efforts.

Advocacy Support for Responsible Use of Nuclear Power

UMCOR staff joined dozens of ecumenical partners in Seoul, South Korea, to discuss and coordinate relief and recovery efforts in Japan. As a result, an ecumenical consortium led by the National Council of Churches in Japan and the Japan Ecumenical Disaster Response Office (JEDRO) joined together to advocate for the safe and responsible use of nuclear power and to serve the most vulnerable populations impacted by the triple disaster.

UMCOR provided support for the advocacy effort in three areas:

- Through JEDRO, Geiger counters were distributed to local communities, including farmers, parents, teachers, and students.
- Human health and environmental impact were monitored continuously.
- Humanitarian assistance, including soil and water decontamination, evacuee housing, and support for the revival of local economies and livelihoods, was made available.



"We were able to provide a lot of initial relief aid to our partners, and now, with the generosity of our United Methodist donors and other UMCOR supporters, we have the resources to pick up where others have left off—and keep going."

Horn of Africa

The complex emergency in the Horn of Africa included drought and famine; mass migration and displacement of people across the region; and political instability, especially in Somalia.
 UMCOR responded with support for the work of partners in Somalia, Kenya, and Ethiopia.
 Those partners—ACT Alliance, Church World Service, International Blue Crescent, International Orthodox Christian Charities, Muslim Aid, Water for Life, and GlobalMedic—provided assistance in the following areas:

✓ Food security

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✓ Clean water, through water filtration and tablets

✓ Educational opportunities

✓ Nutritional supplements for children

✓ Psychosocial support

Livelihoods and livestock recovery.

"UMCOR is partnering with vs in this work. Together, and with our local implementing partners, Islamic Relief Somalia and Maaruf Foundation, we are assisting thousands of families and individuals affected by the crisis in Somalia and the Horn of Africa."

-Muzaffer Baca, vice president of International Blue Crescent

"It didn't matter how hard it was to reach their places. It didn't matter how much body ache we had

to endure...We may not even know the names of all the people we met in a day of mission; there's just the ringing truth that lives have been touched."

—Archelaus Joseph Q. Laudes, a volunteer with UMCOR Philippines

UMCOR's office in the Philippines responded

Philippines

to several typhoons in 2011. Typhoon Sendong (also known as Washi) caused flash floods in southern Philippines in December, and swept through Cagayan de Oro and Iligan cities on Mindanao Island. Local volunteers packaged goods and water purification tablets, which were provided by UMCOR partner GlobalMedic.

Earlier, in September, typhoons Nesat and Nalgae struck the island of Luzon within less than a week of each other. UMCOR, along with staff and volunteers of Asuncion Perez Memorial Foundation, distributed some 8,825 relief packages to families of the affected villages, San Sebastian and San Isidro.





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IIRR also provided training at 53 community focal points on DRR concepts, initial-disaster and climate-risk assessment and analysis, and capacity building. The group also finalized the draft of a five-year plan for the identified areas.

UMCOR had the opportunity to meet with two barangay captains regarding the project. Both expressed enthusiasm and gratitude for the assistance and said they look forward to additional trainings in the future. One captain said that in the past, when a disaster was imminent, he would simply hope for the best. Since the initial training, he said, he is ready and eager to test his new preparedness strategies with the next typhoon.

With successful implementation of the project thus far, IIRR hopes to extend its work to the remaining 11 barangays in Rosario.

MATERIAL RESOURCES

UMCOR Sager Brown depot in Baldwin, Louisiana, is headquarters for UMCOR's relief-supply operations. UMCOR runs a second depot, UMCOR West, in Salt Lake City, Utah, and the larger UMCOR Relief-Supply Network includes another five relief-supply and mission centers.

Each year, thousands of committed people volunteer their time and service to assemble relief supplies that help meet the most basic needs of people in distress

around the world. Health kits, cleaning buckets, school kits, layette kits, and birthing kits are just some of the supplies that provide basic necessities to people who lack ready access to them after a disaster or conflict.

In 2011, a total of **641,389** relief-supply kits, valued at **US \$8,370,166**, were shipped to 36 distribution points, 20 of them overseas and 16 in the United States. More than half of the categories of kits distributed showed a notable increase, compared with 2010.



DISASTER RESPONSE

TOTAL DISTRIBUTION VALUE (USD)

2011: \$8,370,166 **2010**: \$6,685,272

KIT CATEGORIES	2011 DISTRIBUTION	2010 DISTRIBUTION
Health kits	442,139	305,342
School kits	142,227	94,092
Layette kits	7,277	6,814
Cleaning kits	25,745	27,185
Bedding packs	2,846	7,168
Birthing kits	17,475	1,562
Sewing kits	3,680	4,944



VOLUNTEER SERVICES:

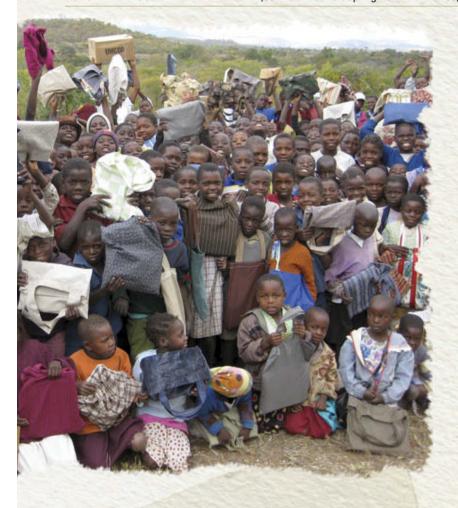
4,029 volunteers

85,615 volunteer hours

VOLUNTEER HOSPITALITY:

12,957 volunteer sleep nights

35,281 volunteer meals



HIGHLIGHTS

- UMCOR Sager Brown shipped 25,745 cleaning buckets to areas in the US Midwest and East Coast that had been devastated by tornadoes, floods, and hurricanes.
- More than 4,000 volunteers were hosted by the two UMCOR depots; the volunteers provided nearly 86,000 volunteer hours of work.
- The seven mission depots of the UMCOR Relief-Supply Network collaborated to provide material resources to survivors of disasters in 20 different countries and 16 US states.



Success Story

BRIGHTENING A CHILD'S WORLD

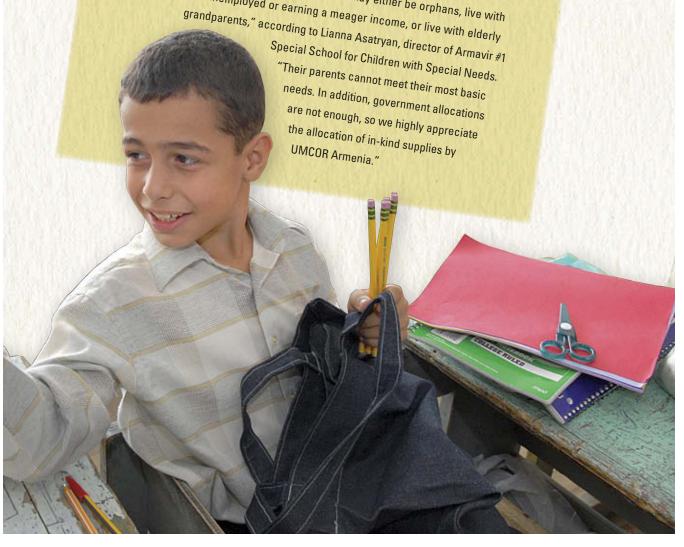
The economic crisis of recent years has doubled the social challenges for disadvantaged families in Armenia. Government budget allocations that allow orphanages, boarding institutions, and children's centers to buy soap, towels, and other supplies are very small. The annual allocation per child is only US \$30, which creates a dilemma for the institutions, which must prioritize their needs.

Every quarter, UMCOR delivers hygiene and school kits to these institutions. The in-kind supplies are stored and their future use meticulously planned by institution managers.

Following the devastating earthquake of 1988, many families still do not have homes. They live in metallic containers that were intended as temporary shelters. For them, UMCOR hygiene kits are very beneficial. The children's centers allocate these kits to the children's families to help improve their hygiene conditions.

"Children attending boarding institutions may either be orphans, live with parents who are unemployed or earning a meager income, or live with elderly





UMCOR GLOBAL HEALTH

UMCOR Global Health programs
work internationally with more than
300 United Methodist hospitals and
clinics, hosting a network of a thousand
community-health workers; using education as well
as preventive and curative measures to confront major
health issues such as malnutrition, maternal and child
mortality, HIV and AIDS, and malaria; and increasing
access to clean water and better sanitation.
UMCOR's Global Health strategy emphasizes the
development of local resources so that
improvements in public health are

Disbursement of Grant Funds by Country of Origin and Project Support:

Africa

sustained over time.

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US \$2,179,115 supported *NothingButNets/* Imagine No Malaria projects, three community-based anti-malaria projects, 14 HIV and AIDS projects, and hospital-strengthening programs.

• Asia

US \$63,542 supported HIV and AIDS work



Eastern Europe

US \$18,638 supported HIV and AIDS work

Latin America

US \$29,980 provided support to community-based primary healthcare programs and hospital-strengthening programs

· US

US \$58,900 supported HIV and AIDS projects, accessibility grants, new health ministries in local US churches, and two parish nurse scholarships.

HIGHLIGHTS

Africa: Imagine No Malaria

- The Imagine No Malaria grant process launched on October 2.
 Applications were received from eight United Methodist
 Church annual conference health boards in Africa, and included proposals for funding medications, laboratories, and mosquitonet distributions.
 - UMCOR Global Health hosted a Pan-Africa malaria-control technical and grant-writing workshop at Africa University, Zimbabwe, to help develop strong Imagine No Malaria proposals. Two representatives from each of 11 United Methodist Church annual conferences in Africa were invited to attend.
 - More than 200,000 insecticide-treated mosquito nets were distributed in *NothingButNets*-financed programs in Mozambique, Sierra Leone, and the Democratic Republic of Congo (DRC).
 - UMCOR trained 500 community-health workers in communicating malaria prevention, treatment, and care, and in the use of mosquito nets.



Leadership and Governance

United Methodist annual conference health boards enable United Methodist hospitals and clinics to fully address community health concerns and preventive care. Since 2008, UMCOR Global Health has trained 12 health boards in a total of 15 countries in Africa and South America.

Colombia:

UMCOR provided governance and leadership training in Colombia to local health boards overseeing the Clinton Rabb Clinic, inaugurated in March 2011.

• Africa:

UMCOR facilitated health board trainings in Uganda, Rwanda, and Kenya in 2011, equipping annual conference staff to oversee and run community-based programming.

HIV and AIDS

22 • Asia:

Through the United Methodist Global AIDS Fund, six projects in Asia received a total of **US \$63,542** in grant awards.

Projects were implemented in India, South Korea, Pakistan, and Sri Lanka, including: home-based care, nutrition support, education and training to build awareness, behavior-change promotion, skills development, advocacy, and linking beneficiaries to prevention services through case management. Beneficiaries included people living with HIV and AIDS, orphans and vulnerable children, community-health workers, faith leaders, women, youth, sex workers, the transgender and gay communities, internally displaced persons, prisoners, and government uniformed-service individuals.

Community Health

• US:

UMCOR is supporting the Justa Center in Phoenix, Arizona, a resource and empowerment center for homeless people over the age of 55. The center, which serves 120 people daily,



helps its members identify their needs and solutions to their problems. Recently, health benefits were suspended in the state and need for care increased. A registered nurse health advocate provides advocacy and case management to those with health issues, makes referrals, and offers resources for treatment.

Success Story LIBERIA: THE POWER OF A MOSQUITO NET

In September, Ganta United Methodist Hospital in Liberia reported on a yearlong, UMCORfunded project to reduce malaria in the hospital's service catchment area. The project's goal was to reduce the incidence of malaria and its related morbidity and mortality rates among children under five years old and pregnant women in 40 communities. The top priorities were to increase community awareness, promote health education, and distribute mosquito nets. According to the report, the project reached a total of 51,000 people through the community awareness activity, and another 18,000 persons benefited from the net distribution.



HUNGER AND POVERTY

UMCOR provides short- and long-term solutions to bring hope to hungry people and empowers them for self-sufficiency. Through UMCOR's innovative Sustainable Agriculture and Development Program (UMCOR SA&D), farmers in developing countries are trained in new and appropriate farming techniques to better grow their food. These trainings include Integrated Crop and Pest Management (ICPM) for crop diversification; moringa cultivation for better nutrition, and off-farm income generating activities such as beekeeping.

In 2011, UMCOR's Hunger and Poverty unit:

- Provided US \$208,613.12 in grants to support 10,439 beneficiaries in six countries
- Held 16 sustainable-agriculture trainings throughout Africa
- Trained 402 people (more than half of them women) in sustainable agriculture.

HIGHLIGHTS

Nutrition

- UMCOR participated in a delegation of religious leaders organized by partner
 Bread for the World to explore the impact of US government, local government,
 and NGO work on child and maternal nutrition. The year 2011 marked a strategic
 shift in UMCOR's nutritional programming to underscore the importance of
 nutrition's effect on cognitive and developmental growth in a child's first
 1,000 days from pregnancy to age two.
- UMCOR also participated in the national launch of moringa in Sierra Leone, in partnership with the Ministry of Agriculture. UMCOR extensively promotes the cultivation and use of the vitamin-rich moringa tree throughout Africa as an effective and economically viable way to address nutrition deficiencies. It has also been shown to help people living with HIV and AIDS. Communities learn how to process and grow moringa, and add it to their food daily to help them overcome malnutrition.



"A family that has moringa available for its use can virtually grow multivitamins at their doorstep. Why? Because moringa contains vitamins A, BI, B2, B3, C, calcium, chromium, copper, iron, magnesium, manganese, phosphorus, potassium, protein, and zinc!"

-Mozart Adevu, UMCOR SA&D regional coordinator for West Africa

MORINGA - THE MIRACLE TREE



Success Story

FOOD SECURE IN GHANA

Most farmers in Jeduako, Ghana, who have benefited from UMCOR trainings and support since 2003, affirmed that they are currently food secure. They also do not feel the impact of the

global food crisis that has adversely affected most communities in Africa. Margaret Oduro of Jeduako is one such woman who has secured her family from the harsh food crisis. She has increased the size of her farm from

a mere 0.5 acres in 2003 to six acres today. Thanks to a microloan she received from UMCOR, Oduro has been able to more than quadruple her harvest of corn, vegetables, plantains, yams, and other crops. In addition, she took advantage of UMCOR's beekeeping training in 2009, and was the only female participant from her community.

Today, Oduro manages eight beehives, which produced a good harvest of honey in 2011 and

increased her household income. Other farmers, including Peter Okyere, Joseph Duah, Deborah Amankwa, and Grace Okya, have similarly increased farm sizes and crop yields. They, too, affirmed that they and their families are food secure. Early rains in Ghana posed a problem for harvesting honey, but the availability of sufficient numbers of solar extractors provided by UMCOR ensured a good harvest.

WATER AND SANITATION

UMCOR's Water and Sanitation program helps vulnerable communities gain better access to clean water by locating safe water sources, educating communities, and improving sanitation.

HIGHLIGHTS

Zimbabwe: Nyadire Water Project

• UMCOR is providing the Nyadire United Methodist Mission in the Mutoko District access to safe water, which will help prevent the reemergence of cholera and other waterborne diseases for years to come, and ensure the hospital maintains access to water in times of drought. UMCOR Zimbabwe engaged various stakeholders, including the leadership of The United Methodist Church in Zimbabwe, The Nyadire Water Committee, Nyadire Connection, and local lay leaders, to prioritize rehabilitation projects for the mission's entire water system. UMCOR's field office in Zimbabwe facilitated the project, improving three boreholes and rebuilding two reservoirs at the mission. The Water Committee received training in maintenance and repairs.

Democratic Republic of the Congo (DRC): Latrine Project, Kamina Methodist University Site

- At the request of the government, UMCOR provided funds to supply Kamina Methodist University students with two blocks of latrines.
- UMCOR provided funds to build wells and supply 500 students of Kamina Methodist
 University and 5,000 community members with clean drinking water, decreasing cases of waterborne diseases.



• UMCOR, in partnership with El Porvenir, improved the lives of 22 families in the community of Petaquilla through the implementation of latrines and health and hygiene education. The project is based on a partnership with the beneficiary community, which provides sweat equity and at least five percent of the cost of the project materials. The municipal government contributes 10 percent of the cost of materials. About 90 families in the Petaquilla community benefit from this project, as they are no longer exposed to environmental contamination and disease.

Success Story HOPE FOR THE FUTURE

Pedro Joaquín Varela and his wife Cristina Idiáquez live in Nueva España, El Sauce, Nicaragua. They used to drink water from a river where they also bathed and washed clothes. They had no latrine. For years they dreamed of having clean drinking water, latrines, and better health. Cristina says, "It took a lot of time to fetch water to take home because we had to walk back and forth to the river several times."

Milser Ariel is Cristina's 22-year-old daughter. She says, "Our But things are better now. lives have changed because we have latrines that make us healthier. With the construction of the well, we no longer have to walk so far for water. Now we have time to take care of our chickens and seedlings.

We have a place nearby to bathe and wash clothes. We are healthier. The boys are

not going to the river to drink water. They are eager to be in school."

Cristina's grandson, Jociel, is one of those boys eager to be in school. He used to miss school half the time because he had to walk two hours for water. Jociel is

Cristina says, "With clean water, we have health, and we wash and bathe. now in high school.

We have achieved our earlier dreams, and now we want to achieve even more."

Cristina's story is just one example of how lives are improved with cleaning water and access to latrines. This story is courtesy of El Porvenir.

UMCOR NGO

In the wake of natural and civil disasters, UMCOR may establish a country office through its nongovernmental organization (UMCOR NGO) to provide humanitarian relief and transitional development to assist entire communities. UMCOR NGO has established field offices in nine countries in Africa, Asia, Europe, and the Caribbean. Through these offices, UMCOR implements programs in four core areas: emergency response, livelihoods, social and community development, and health, with the aim to help restore social stability, revitalize community structures, build peace, and empower communities to retake control of their lives.

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GRANT-FUNDED PROGRAMS IN 2011:

Total Number of Grants: 83

Total Value of All Grants: US \$88,373,762

HIGHLIGHTS

Afghanistan

 UMCOR responded to flooding in Khaki Jabbar District of Kabul Province and distributed urgent food items to 500 families.

 UMCOR Afghanistan increased the amount of arable land and drinking water in Deh Sabz, Paghman, and Surobi districts by providing physical improvements to 6,200 meters of streams and repairing 103 karizes (irrigation systems) in Deh Sabz, Paghman, and Shakardara, under the US Department of State's Bureau of Population, Refugees, and Migration (BPRM)-funded program.

Armenia

 UMCOR continued to help prevent human trafficking through its anti-trafficking shelter, drop-in center, and toll-free hotline. Direct assistance, including medical and legal aid, psychosocial support, and rehabilitation services, was provided to 23 survivors of human trafficking. UMCOR's hotline received a total of 280 phone calls.





• UMCOR supported new and established cooperatives by providing them with capacity-building workshops in cooperative management; technical training in modern agricultural techniques; financial support; new agro-machinery equipment; and network promotion. Beneficiaries included 226 members of Stepanavan HEC, Vanadzor Elderly Home, and Semyonovka community, who received agricultural inputs (livestock, bees, equipment, etc.) and technical training to increase their self-sustainability in food production.

Democratic Republic of Congo (DRC)

- The Global Fund to Fight AIDS, Tuberculosis, and Malaria supported UMCOR DRC as a subrecipient to ensure that critical materials in the fight against malaria were delivered to the Kamina, Kabondo-Dianda, and Bukama distribution centers. These included 138,050 rapid diagnostic tests and 26,823 long-lasting insecticide-treated mosquito nets. UMCOR DRC worked with health center staff on management of the inputs. A house-to-house malaria sensitization and awareness program reached 4,867 households in Kamina; 2,620 households in Kabondo-Dianda; and 4,050 households in Bukama. Nine public awareness events were also held in churches, mosques, and markets in the three locations.
- UMCOR completed the construction of two wells in the Kamina area. One of them will serve the community in Quartier 14 (6,000 individuals). The other well is located within a girls' school complex and serves 3,000 students, promoting school attendance by guaranteeing the provision of clean, accessible water.

Georgia

- In the Republic of Georgia, 290 household members among the internally displaced population (IDP) benefited from livestock support through UMCOR's interventions, including artificial insemination and vaccinations; 356 IDP farmers benefited from training in livestock husbandry and dairy operations.
- UMCOR Georgia distributed US \$625,576 worth of non-medical supplies: health, school, and layette kits.

Haiti

- UMCOR Haiti collaborated with BRAC (Bangladesh Rural Advancement Committee), Habitat for Humanity, and International Relief and Development (IRD) to provide housing to benefit more than 16,000 individuals (3,200 families) in three separate locations with transitional, upgradeable, or permanent housing solutions.
- UN OCHA (Office for the Coordination of Humanitarian Affairs) Emergency Relief Response Fund allowed UMCOR Haiti to partner with the UN Office for Project Services to complete the construction of 20 transitional school classrooms; two canteens; and associated water, sanitation, and health (WASH) facilities in Corail Camp and Tabarre Issa settlement.
- UMCOR Haiti implemented a pilot program to help prevent the spread of cholera through hygiene-promotion interventions in schools, targeting a total of 437 students and 20 teachers.

"A major focus of the international community is to support the state in South Sudan. VMCOR's strength is at the community level, where we are building local capacity. We also liaise with other initiatives at higher levels of government to make sure there are connections between our programs and those of governors and central-level government in Juba. But we are staying true to our expertise in community-based programming."

-Sharad Aggarwal, UMCOR NGO program director

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South Sudan

- UMCOR established a country office for South Sudan in the capital city of Juba following that country's independence in July. This allows UMCOR to continue to support the long-established and ongoing presence and programs in Aweil and Yei.
- European Commission (EC) funds supported the establishment of eight self-sufficient, environmentally friendly fish farms, and UMCOR South Sudan trained 108 fish-farm group members, of whom 42 are women, on fish-farm management in Yei and Lainya counties of



 Basic Services Funds (BSF) allowed UMCOR to construct six schools with eight blocks of classrooms and six administration blocks in Aweil South, Aweil West, and Aweil North counties of Northern Bahr El Ghazal State. UMCOR South Sudan distributed 936 desks with benches to the six target schools

in Aweil and trained 66 PTA members on school management and asset sustainability.

Sri Lanka

 UMCOR successfully completed the SHARE (Sub-grants for Humanitarian Assistance for Relief in Emergencies) program, which was funded by USAID's Office of Foreign Disaster Assistance. UMCOR Sri Lanka programmed 52 sub-grants with international and local partners to meet the ever-shifting needs of the internally displaced persons of Northern Sri Lanka. A total of 23 organizations utilized SHARE funding to deliver humanitarian assistance and services, and nearly US \$7.5 million was allocated to support this work. UMCOR Sri Lanka completed its four-year Stabilization of Tsunami-Affected Regions (STAR) program, having effectively assisted 235,024 tsunami- and conflict-affected individuals through the program's activities in emergency assistance, shelter/housing, infrastructure repair/construction, community projects, and livelihoods recovery.

Sudan

- With funding from USAID's Office of Foreign Disaster Assistance, UMCOR Sudan provided shelter and training in shelter maintenance to 7,006 households in El Neem and El Ferdous IDP camps in South Darfur, and shelter-improvement kits to another 8,800 IDPs.
- UMCOR also served 57,094 IDPs with hygiene-promotion activities in El Neem Sector C and El Ferdous IDP camps in South Darfur. UMCOR Sudan built 1,230 household latrines and rehabilitated another 500 latrines, benefiting more than 12,000 IDPs.

Zimbabwe

- UMCOR completed the USDA-funded Local and Regional Pilot Procurement Program
 (LRPPP): 1,596 metric tons (MT) of emergency food rations, consisting of cereals, pulses,
 and oil, were distributed to a total of 68,129 beneficiaries in Chipinge District, the third
 highest in population of any district in Zimbabwe to be food-insecure.
- Imagine No Malaria (INM) funding allowed UMCOR to mobilize the communities of six wards in Chimanimani District, Manicaland Province, for distribution of long-lasting insecticide-treated mosquito nets for 36,000 people in an effort to increase knowledge and practice of malaria prevention and management.



Success Story

UMCOR INDONESIA COMPLETES ITS MISSION

UMCOR established a field office in Aceh province, located on the island of Sumatra, just months after a 9.2-magnitude earthquake and powerful tsunami wreaked destruction in 11 countries around the Indian Ocean on December 26, 2004. Seven years later, UMCOR completed its mission and closed its doors in Indonesia, after building the capacity of affected communities to be agents of their own development.

During its six years of operation, UMCOR directly served more than 144,600 individuals and 790 families, and indirectly reached another 400,000 people.

UMCOR provided emergency relief; shelter and school construction; water, sanitation, and hygiene support; and bridge and road repairs. But the backbone of UMCOR's work in Indonesia was capacity building. UMCOR provided local communities with tools that would sustain them for years to come. This was accomplished through business-skills training, the provision of income-generation packages, revolving or social loans, health and hygiene programs based on behavior-change communication, and the creation of and support for community-development committees.

UMCOR Indonesia implemented 14 grant-funded programs, at a total value of nearly US \$22 million. Most of that sum came through generous donations by United Methodists and other people of good will. American Baptist Churches, American Red Cross, CARE International, and UNICEF made up the difference, partnering with UMCOR in Indonesia to bring the programs to fruition. Total contributions to UMCOR's regional response to the Indian Ocean tsunami, which in addition to Indonesia also covered Sri Lanka, India, Thailand, and Somalia, surpassed US \$44 million.

UMCOR's strategy in Indonesia's recovery was to allocate funds for the emergency response, recovery, and reconstruction phases, and to reserve some funds for later years to support transitional development programs aimed at sustaining livelihoods and solidifying communities.





REFUGEE AND IMMIGRATION MINISTRY

UMCOR's immigration and refugee program offers a ministry of hospitality to those seeking safety and security in the United States. Each year, thousands of families are helped with immigration legal assistance and refugee-resettlement services through the United Methodist connection.

36 UMCOR Refugee Ministry

- In 2011, UMCOR Refugee Ministry provided support for 18 projects totaling US \$71,580.

 The projects served both refugees and immigrants in which a United Methodist congregation and/or conference was a significant partner.
- The ministry provided US \$18,021 in emergency-assistance grants.

RESETTLEMENT SUPPORT:

Church World Service: 2,103 cases; 4,856 people served
The United Methodist Church: 437 cases; 1,055 people served

HIGHLIGHTS

- UMCOR Refugee Ministry collaborated with partner Church World Service and annual conference Refugee and Immigration Coordinators, or RIMcors, to promote United Methodist church involvement in resettlement.
- A total of 52 United Methodist congregations supported resettlement through Church World Service.
- In October 2011, UMCOR Refugee Ministry and Justice for Our Neighbors partnered with the General Board of Church and Society to host a training and networking event for the RIMcor network. Over the past several years, this resource of passionate volunteers has dwindled, with no systematic effort to regenerate it. Attendees of the October meeting were enthusiastic. They learned how to effectively organize a team around migrant issues and created a work plan for the coming year.

"Each family brings memories and traditions from their home country, as well as abilities, skills, and dreams for a new life in the United States. CVMC has sponsored a construction worker and a champion swimmer from Bosnia, an entrepreneur and an advocate for women and children from Sudan, a Bantu family from Somalia..."

—Peggy Bermudez, Christ United Methodist Church, Buffalo, New York



Success Story

DEBRA ALBA'S 2011 RIMCOR TRAINING EXPERIENCE

My family and I recently moved to Albuquerque, New Mexico. Because of my passion for the plight of immigrants and refugees, I was appointed as the RIMcor for the New Mexico Annual Conference. Last month, I was fortunate to attend the UMCOR training in Los Angeles for the RIMcor network. Through conversations with many other coordinators from across the nation, I learned that this initiative can gain momentum from the ground up.

The training provided me with the basic tools I needed to ignite

Refugee and Immigration Ministry at the local level. I was encouraged to
learn about the varied initiatives across the country through conversations
with 20 clergy and lay leaders, representing 17 United Methodist Church
conferences. I learned about the active refugee resettlement programs in
Idaho and the tenuous situation for immigrants in Alabama. The national
representatives from UMCOR and the General Board of Church and
Society, who organized and led the training, were wonderfully supportive

and encouraging.

Since returning home, I've begun meeting with individuals in our conference who are passionate about Refugee and Immigration Ministry.

The momentum for this conversation has begun, and I am grateful to UMCOR for helping to get it started!





RIM COV Checklist:

V Provide transportation

V Provide transportation

V Provide transportation

V Provide transportation

V Roy groceries

V Schedule doctor appts

V Schedule Pamilies for

V Register classes

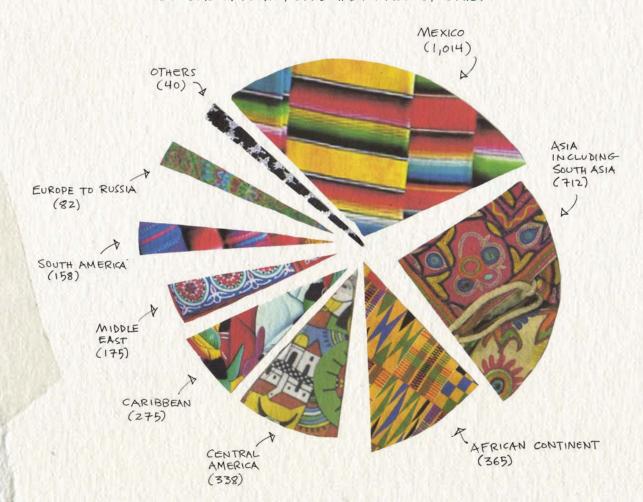
English classes



JUSTICE FOR OUR NEIGHBORS

Justice for Our Neighbors (JFON) provides free, professional, legal services to immigrants via monthly clinics. This UMCOR program connects a nationwide network of church-based, volunteer-led immigration clinics to asylum seekers and immigrants needing a helping hand to navigate the maze of rules and laws that affect their lives in the United States.

NEW CLIENT DATA FOR 2011 BY AREA OF ORIGIN



HIGHLIGHTS

Incorporation of National JFON as of January 2012

• At the October UMCOR Board of Directors meeting, UMCOR accepted a slate of nine inaugural board members for the soon-to-be-incorporated National JFON (NJFON).

Total Number of New Clients Grows

• The total number of new clients JFON served in 2011 grew more than 18 percent over the previous year, from 2,665 in 2010 to 3,159 in 2011.

TOTAL NEW CLIENTS



NEW CLIENT DATA FOR 2011

3,159	
1,326	
1,231	
602	

BY AREA OF ORIGIN

DI ANEA UF UNIGHIN	
Mexico:	1,014
Asia, including South Asia:	712
African Continent:	365
Central America:	338
Caribbean:	275
Middle East:	175
South America:	158
Europe to Russia:	82
Others:	40



Success Story

UNFORESEEN HOPE

Rolando Gomez* was born into an impoverished community in El Salvador in 1993. His father abandoned the family when he was very young. His mother was unable to care for him and sent Rolando to live with one of his aunts. After Rolando's mother was killed in a neighborhood shootout, he decided that he had no future in El Salvador. At 15, Rolando resolved to leave the country and live with his uncle Fernando* in Nebraska.

In January of 2008, Rolando unsuccessfully attempted to cross the US-Mexico border. Charged with having entered the country without inspection, Rolando was placed in the custody of the Office of Refugee Resettlement and placed in removal proceedings. When Fernando learned of this, he made arrangements for Rolando to be released into

Fernando, a former JFON client himself, enlisted JFON's assistance in handling Rolando's case. JFON helped to secure a guardianship order for Rolando and terminated his custody. the removal proceedings, which rendered him eligible to apply for Special Immigrant

JFON secured a USCIS (United States Citizenship and Immigration Services) interview for Rolando on June 23, 2011, and he was granted permanent residency at the interview. Juvenile Status. Rolando is in his last year of high school and hopes to attend college.

*Not his real name.

CLINIC LOCATIONS: 32 clinic sites in 12 states hosted a total of 116 clinics

VOLUNTEER HOURS: More than 12,000 volunteer hours

NEW CLIENTS: 3,159 new clients and 6,217 follow-up meetings

MORE THAN 12,000 VOLUNTEER HOURS ...



"Without JFON I wouldn't be here to tell my story, because when I was with my abusive husband, I thought there was no way I could ever be free and thought constantly about killing myself. But I don't have to be afraid of anybody anymore. I'm studying to be a paralegal, because I want to be able to do what my JFON attorney did for me: I want to be able to help other people."

—A former JFON client



STRATEGIC PLANNING IN 2011

In 2011, UMCOR implemented a strategic planning process that produced a rearticulation of the organization's mission, vision, and key performance areas.

Vision

As the humanitarian relief and development arm of The United Methodist Church, UMCOR strengthens and transforms people and communities.

Mission

Compelled by Christ to be a voice of conscience on behalf of the people called Methodist, UMCOR works globally to alleviate human suffering and advance hope and healing.

Key Performance Areas

- 44 UMCOR identified three key performance areas. These are the critical areas that must be successful in order to achieve the vision and live out the mission. They are:
 - Humanitarian Relief: Enhance the capacity of local churches and partners to respond
 to disasters in the US and abroad and to develop a framework for incorporating
 disaster risk reduction.
 - **Global Development:** Improve the capacity of local churches, partner stakeholders, and communities which UMCOR serves to address global health issues such as diseases of poverty, chronic diseases, and maternal and child survival.
 - Organizational Excellence: Build and maintain a resource repository for best practices and standards in humanitarian relief and development.



PARTNERS IN OUR WORK*

ACT Alliance
ADRA Chile (Adventist Development and Relief Agency)
Agricultural Missions, Inc.
Alliance for Global Food Security
Alliance for Malaria Prevention
Asian Rural Institute
Bahamas Methodist Habitat
Bill and Melinda Gates Foundation
BRAC (Bangladesh Rural Advancement Committee)
CARE International
Catholic Relief Services
Church of Christ Congo/Santé Pour Tous et Par Tous
Church of Pakistan
Church World Service
Church's Auxiliary for Social Action
Cordaid
Diocese of Peshawar
Eglise Méthodiste d'Haiti
EMAH Chile (Equipo Metodista de Acción Humanitaria)
E

Episcopal Relief and Development

European Commission

FASIC (Fundación de Ayuda Social de las Iglesias	International Institute for Rural Reconstruction			
Cristianas) ————————————————————————————————————	International Organization for Migration			
Foods Resource Bank	International Orthodox Christian			
Ginghamsburg United Methodist Church, Tipp City, Ohio	Charities International Relief & Development			
Global Health Action	Islamic Help UK			
GlobalMedic	Japan International Christian University Foundation			
Government of the Republic of Armenia	Kapatiran-Kaunlaran Foundation			
Habitat for Humanity International	Inc.			
Haitian Artisans for Peace	Korean Christian Church in Japan			
Hoitign Emorganov Assistance	Lutheran World Relief			
Haitian Emergency Assistance Location	Medicines for Humanities			
Harris Memorial College,	Mercy Corps			
Philippines	Methodist Church of Britain			
Heart to Heart International	Methodist Church of the			
Hellenicare	Caribbean and Americas			
Iglesia Metodista de Chile	Methodist Church of Ghana			
Inside NGO	Methodist Mission in Cambodia			
InterAction	Mott MacDonald			
Interchurch Medical Assistance	Muslim Aid			
World Health	Nathan Associates, Inc.			
Interchurch Organization for Development Cooperation	National Council of Churches in Japan			

National Council of Churches in

Relief Office

Japan Ecumenical Disaster

International Blue Crescent

Foundation

International Child Care

Relief and Development

Netherlands Ministry of Foreign Affairs	United Methodist Church annual conferences and	United Nations Office for Project Services		
NetsforLife®	congregations	United Nations Population Fund		
Norwegian Church Aid	United Methodist Church central conferences in Africa and Asia	United Nations World Food Program		
Norwegian Ministry of Foreign Affairs	United Methodist Church	U.S. Agency for International		
Project Hope	General Agencies	Development (USAID)		
PROSIR (Programa de Servicio de Integración para	United Methodist Global AIDS Fund	USAID Office of Foreign Disaster Assistance		
Refugiados)	United Methodist hospitals,	U.S. Ambassador's Fund		
Save the Children	clinics, health programs, and community health	U.S. Department of Agriculture		
South Florida Urban Ministries	workers in Africa	U.S. Department of State:		
Swedish International Development Cooperation	United Methodist Volunteers in Mission	 Bureau of International Narcotics and Law Enforcement Affairs 		
Agency	United Methodist Women	Bureau of Population,		
Swiss Interchurch Aid	United Nations Children's Fund	Refugees and Migration		
The Alliance to End Hunger	United Nations Development	 EUR/ACE Humanitarian Assistance Program 		
The American Baptist Churches, USA	Program	Office to Monitor and Combat Trafficking		
The American Red Cross	United Nations Food and Agriculture Organization	in Persons		
The Global Fund to Fight AIDS, Tuberculosis and Malaria	United Nations Foundation/ NothingButNets	U.S. Global Leadership Campaign		
The Learning Alliance	United Nations High	Vestergaard Frandsen		
Tohoku HELP	Commissioner for Refugees	Water for Life		
United Church of Canada	United Nations Office for	Winrock International		
United Church of Christ in Japan	the Coordination of Humanitarian Affairs	World Bank		
(UCCJ)	United Nations Office for	World Relief		
UCCJ Tohoku Disaster Relief Center	the Coordination of Humanitarian Affairs	World Vision		
United Kingdom Department for	Emergency Relief Response Fund (ERRF)	YWCA Haiti		
International Development	——————————————————————————————————————	ZOA		
The second secon		The state of the s		

^{*} This is a partial list of the organizations that have supported UMCOR's work in 2011; it is not an exhaustive list of UMCOR's ongoing partners, donors, and supporters.

LETTER FROM THE TREASURER

In 2011, UMCOR continued its work of bringing hope to people who needed it most. We provided US \$50.1 million to support programs that alleviated the suffering of those affected by disasters, poverty, and disease.

UMCOR's total expenditures amount to US \$55.4 million, of which, US \$5.3 million was spent on administrative and fundraising expenses.

The net assets of UMCOR at December 31, 2011 were US \$113.5 million. Of those assets, US \$76.6 million are Temporarily Restricted, and the most significant of these is US \$28.6 million held for the long-term recovery effort that remains ahead of us in Haiti.

Even in the face of tough economic times, UMCOR's legacy of hope goes to serve vulnerable populations through the generous gifts of United Methodists and others to UMCOR programs designated through The Advance.

UMCOR is progressing because of your faithful generosity. Thank you for your trust in UMCOR as we work on your behalf to serve all of God's people everywhere.

Roland Fernandes

Treasurer

UNITED METHODIST COMMITTEE ON RELIEF OF THE GENERAL BOARD OF GLOBAL MINISTRIES OF THE UNITED METHODIST CHURCH AND AFFILIATE

COMBINED STATEMENT OF ACTIVITIES*

YEAR ENDED DECEMBER 31, 2011

	Unrestricted	Temporarily Restricted	Permanently Restricted	Total
OPERATING REVENUES:				
GENERAL FUNDS OF THE UNITED				
METHODIST CHURCH:				
Advance Special Gifts	\$ 5,375,241	\$ 26,510,247	\$ -	\$ 31,885,488
One Great Hour of Sharing	2,713,642	20 m 15y = 1	MAN 18 18 - 31	2,713,642
World Service Allocation	THE PERSON	65,207	211/16/11	65,207
Donated commodities	4,851,533			4,851,533
Grants and contracts	13,948,922	-	- 1	13,948,922
Gifts and bequests	1,841,596	2,658,844		4,500,440
United Methodist Women's gift	170,882	102,149		273,031
Interest and dividends, net of investment fees	834,997	279,988		1,114,985
Sager-Brown income	879,445		2	879,445
Aregak program income	8,555,140		J., 5. 11 - 4	8,555,140
Other income	104,039	101 W1		104,039
	39,275,437	29,616,435	Cottinue Fol	68,891,872
Net assets released from restrictions	21,099,450	(21,099,450)		55 10 10 -1
Total operating revenue	60,374,887	8,516,985	3-	68,891,872
OPERATING EXPENSES:				
PROGRAM SERVICES:				
Special ministries	5,720,364		A 0 1 0 2	5,720,364
Advance special projects	18,943,926			18,943,926
Relief projects (grant funds)	18,415,989		11 H 1	18,415,989
Health programs	2,649,090			2,649,090
Aregak program	4,373,112			4,373,112
Total program services	50,102,481			50,102,481
SUPPORTING SERVICES:				
Management and general	4,427,285		1 TO 1 TO 1	4,427,285
Fundraising	856,406	<u> </u>	<u> </u>	856,406
Total supporting services	5,283,691			5,283,691
Total operating expenses	55,386,172		77 T	55,386,172
Increase in net assets from operations	4,988,715	8,516,985		13,505,700
NONOPERATING ACTIVITIES:				
Net appreciation in fair value of investments	346,098	385,863	U. 120 EV	731,961
Net appreciation in fair value of perpetual trusts		- 1	(10,637)	(10,637)
Other			265,441	265,441
Increase in net assets	5,334,813	8,902,848	254,804	14,492,465
Net assets at beginning of year	29,828,783	67,727,340	1,497,081	99,053,204
Net assets at end of year	\$35,163,596	\$ 76,630,188	\$ 1,751,885	\$ 113,545,669
	AND A SECRETARIAN PROPERTY.	ACCOUNT AND A SECOND	2 1 1 1 1 7 1 1 1	

^{*}A complete combined audited financial statement is available online at www.umcor.org.

UMCOR BOARD OF DIRECTORS 2009-2012

Bishop Janice Riggle Huie

SC—Texas President

Mrs. Gloria Holt

SE—North Alabama Recording Secretary

Mr. Sam Aguirre

SC—Oklahoma

Dr. Timothy L. Bias*

NC—Illinois Great Rivers

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NE—New England

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NE—Central Pennsylvania

Rev. Denise Honeycutt

SE—Virginia

Ms. Tupou Seini Kelemeni

WS—California Pacific

Rev. Dr. Lillian Gallo Seagren

NC—lowa

^{*}Executive and Emergency Funding Committee Members

PHOTO CAPTIONS AND CREDITS

Front cover: Habiba Nuno, 25, with one of her children, pauses to rest while trekking across eastern Kenya near the Somali border. The Somali woman left her home a month earlier, fleeing drought and conflict, and heading to the Dadaab refugee complex. **Photo: Paul Jeffrey/ACT Alliance**

Photo opposite Table of Contents: On March 11, 2011, a 9.0-maginitude earthquake shook northern Japan, triggering a massive tsunami that caused widespread destruction and ongoing nuclear threat. **Photo: United Church of Christ Japan**

Photo opposite Message from Deputy General Secretary: Laura Gage (center), a caring neighbor, hugs Joe Royer while helping sort through the wreckage of his home in Joplin, Missouri following a deadly tornado. At left is Kevin Kaufhardt, who also helped Royer salvage some possessions.

Photo: Mike DuBose/UMNS

Page 4: The painted inscription "In God We Trust," on a destroyed home in Tuscaloosa, Alabama expresses the faith of its owners after a series of devastating tornadoes ripped through the state in one single day. **Photo: St. Mark United Methodist Church, Alabama**

Page 6: Volunteers from Christ Church United Methodist in New York repair a roof damaged by winds from Hurricane Katrina in Biloxi, Mississippi. From left are Marsha Askins, the Rev. Richard Allen, and Chris Andrews. **Photo: Mike DuBose/UMNS**

Page 8: Melissa Crutchfield (right), UMCOR's International Disaster Response executive, stands at a checkpoint with a government official near the Fukushima Daiichi power plant in Japan.

Photo: James Rollins/UMCOR

Page 10: Izumi Ikeda, working with Higashi Matsushima Next, views damage in the Nobiru District of Japan, after the tsunami struck the coast. **Photo: James Rollins/UMCOR**

Page 11: UMCOR partnered with GlobalMedic to bring emergency-relief assistance to affected communities in northern Japan after a 9.0-maginitude earthquake and a tsunami struck the nation. **Photo: GlobalMedic**

Pages 12-13: Habiba Ibrahim Ali, 20, a Somali woman who arrived at the Dadaab camp in northeastern Kenya, walks with other women and their children to a new extension of the world's largest refugee settlement. Swelled with tens of thousands of recent arrivals fleeing drought in Somalia, the camp has been unable to absorb the newest arrivals. **Photo: Paul Jeffrey/ACT Alliance**

Pages 14 and 15: Ciony Eduarte (pictured in a pink UMCOR t-shirt) helps distribute food packages to survivors of Typhoon Nesat, a category-3 typhoon, which blew through the Philippines in September 2011. Typhoon Nesat was the most powerful tropical cyclone to directly impact the Philippines during the 2011 Pacific typhoon season. **Photos: UMCOR Philippines**

Pages 16-17: Children and adults from Mutumbami, Zimbabwe rejoiced when school kit supplies arrived from UMCOR Sager Brown depot in Baldwin, Louisiana. **Photo: Melissa Crutchfield**

Page 17: Marv Chickering (right), a long-term volunteer from Iowa, is among the many volunteers who come from all across the US to assemble school kits and other supplies at the UMCOR Sager Brown depot in Baldwin, Louisiana. **Photo: Judith Santiago/UMCOR**

Pages 18 and 19: Every year, UMCOR delivers relief supplies such as school kits and hygiene kits to orphanages, boarding institutions, and children's centers in Armenia that do not have access to basic supplies. **Photos: Zaven Khachikian**

Pages 20-21: Georgina Maria Domingos cares for her daughter Maria Costa at their home in the Cacilhas village near Huambo, Angola. **Photo: Mike DuBose/UMNS**

Page 22: Participants at the UMCOR-supported Justa Center in Phoenix, Arizona relax with a refreshing foot sauna. Justa Center serves approximately 120 homeless people daily. **Photo: Justa Center, Phoenix, Arizona**

Page 23: After learning how to use an insecticide-treated mosquito net that was distributed by UMCOR to the Mulunguishi community in the Democratic Republic of Congo, a beneficiary takes a moment to pause for a photo near her newly-hung net. **Photo: Paolo Patruno**

Page 26: Victor Kpe (top right), an UMCOR beekeeper and trainer in Liberia, is dressed and protected for a bee harvest demonstration. **Photo: June H. Kim/UMCOR**

Pages 26-27: Margaret Oduro of Jeduako, Ghana can now say she is food secure, thanks to training provided through UMCOR's Sustainable Agriculture and Development Program.

Photo: Judith Santiago/UMCOR

Pages 28-29: Cristina Idiáquez from Nueva Espana, Nicaragua, now has access to safe water for drinking, cooking, and bathing, thanks to UMCOR partner El Porvenir, which constructed wells, washing stations, and latrines for her community. **Photo: Sam Snyder, Pura Vida Coffee**

Page 30 (top): Karina Mikaelyan of Semyonovka in Armenia said, "There are days when even bread is not affordable for my family." But through UMCOR Armenia and partner Foods Resource Bank, Karina found a bit of relief when she received agricultural inputs and training that enabled her to become self-sustained, and which also helped improve the nutrition of her family.

Photo: Judith Santiago/UMCOR

Page 30 (bottom): More than 16,000 individuals in Haiti received houses like this one in 2011, thanks to the collaborative efforts of UMCOR Haiti, Bangladesh Rural Advancement Committee, Habitat for Humanity, and International Relief and Development. **Photo: UMCOR Haiti**

Page 32: UMCOR's educational program in South Sudan aims to allow children to learn and develop in a safe, supportive environment through the building and equipping of classrooms such as this one in Yei. **Photo: Alan Moseley**

Page 33: Thousands of community members in the Chimanimani District, Manicaland Province in Zimbabwe line up to receive their long-lasting insecticide-treated mosquito nets. About 36,000 people received the life-saving nets, thanks to Imagine No Malaria funding support. **Photo: UMCOR Zimbabwe**

Pages 34-35 (bottom): Young girls in Indonesia show their clean hands after participating in UMCOR's Water Sanitation and Hygiene (WASH) program. The WASH project goal was to improve the overall health of the school population through rehabilitation of water sanitation and hygiene facilities, but it also emphasized positive hygiene behavior. **Photo: UMCOR**

Page 35 (top left): UMCOR Indonesia's business-skills training provided local communities the tools they need to sustain their livelihoods. **Photo: UMCOR**

Page 35 (top right): A woman sharpens her sewing skills using a sewing machine provided by UMCOR. Local communities in Indonesia benefited from business-skills training, such as sewing, as well as the provision of income-generation packages, revolving or social loans, and more. **Photo: UMCOR**

Page 37: On World Refugee Day this family participated in a simulation exercise to teach Westerners about the plight of refugees. **Photo: Joya Colon**

Page: 38: Refugee Immigration Coordinators from all across the US gather in Los Angeles, California for the 2011 RIMcor National Training organized by UMCOR and the General Board of Church and Society. **Photo: Rosanna Panizo**

Page 39 (top): Burmese refugee children express their appreciation for the sponsorship by their friends at Christ Community United Methodist Church in Syracuse, New York.

Photo: Pam Suddaby, Christ Community United Methodist Church, Syracuse, New York

Page 39 (bottom): A group of youth and adults in the Western New York Annual Conference gathered to learn about what it means to be uprooted and displaced. Groups from seven churches assembled at Grand Island, New York to experience a simulated refugee journey. **Photo: Joya Colon**

Page 41 (top and bottom): Justice for Our Neighbors (JFON) provides free, professional, legal services to immigrants via volunteer-led clinics. **Photo: Justice for Our Neighbors**

Page 43: JFON helps its clients navigate the maze of rules and laws that affect their lives in the US. **Photo: Jeffrey Austin**

Inside back cover: UMCOR partnered with GlobalMedic to bring emergency-relief assistance to affected communities in northern Japan after a 9.0-maginitude earthquake and a tsunami struck the nation. **Photo: GlobalMedic**

Illustrations by Lisa Katzenstein





